

Frequently Asked Questions

How much does it cost to use FraudSleuth?

FraudSleuth is a **FREE** tool powered by GovOS and provided by the Clermont County Recorder's Office to help combat property fraud. There are no fees to use this service.

How will I receive alerts?

Users with an account can sign up for free alerts. Please click here to visit our website to create a new account if you do not have one. You can also type the link below into your web browser:

www.recorder.clermontcountyohio.gov/search

How do I create alerts?

Once logged into your account, click the **Preferences** link on the Home page. Within the FraudSleuth Preferences section, click **Configure FraudSleuth Profile**.

- You must create a separate profile for each version of your name — first/last, first/middle/last, first/middle initial/last, etc.
- You may also want to create profiles for any nicknames or alternate spellings of your name. **Profile names must be an EXACT match to the recorded document in order to receive an email alert.**
- Do not use periods or commas in the names.

When you have finished creating profiles, click Save at the top right corner to save all additions/changes.

What information will be in the email alert?

The email alert will include matched data, the document reference, document type and recording date/time of the matching document.

How long will I receive alerts for?

Alerts will be received until canceled by the user.

Will I receive alerts for all documents filed in Ohio?

No, alerts would only be issued for document recordings pertaining to the Clermont County Recorder's Office.

Is it possible I may receive an alert which does not pertain to me?

Yes, this can occur if another party has the same name and records a document at the Clermont County Recorder's Office.

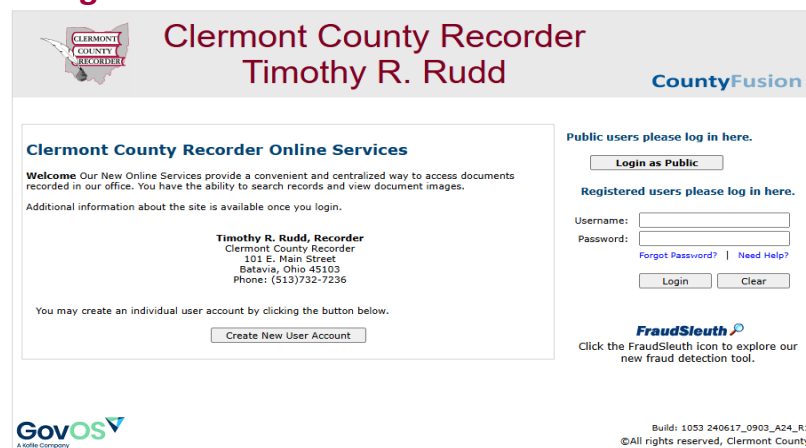
What if I receive an alert for a document which should not be recorded against my name?

Please call the Clermont County Recorder's Office at (513) 732-7236 to be directed to the proper agency.

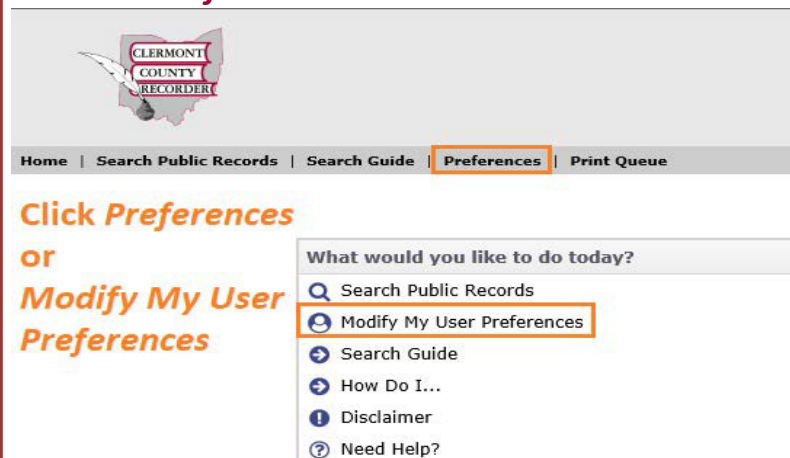
How to use FraudSleuth powered by GovOS

Sign-up to receive notifications: Receive automatic email alerts when a document is recorded against your name.

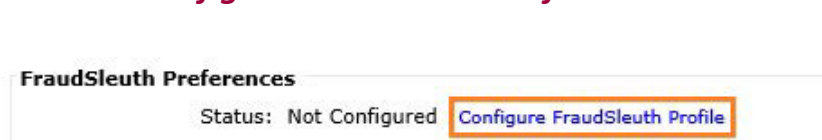
1. Login or Create a New Account



2. Click "Preferences"



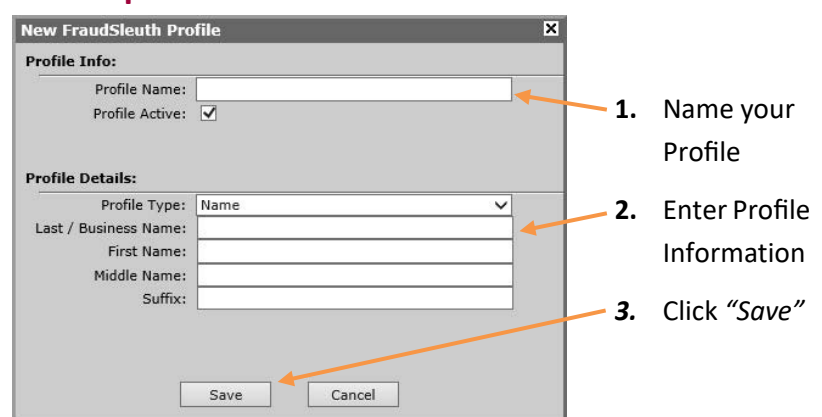
3. Click "Configure FraudSleuth Profile"



4. Click "Add Profile"



5. Complete fields and click "Save"



Tips:

- Create a profile for each version of your name
 - ◆ First/Last
 - ◆ First/Middle/Last
 - ◆ First/Middle Initial/Last
- You can update, deactivate or remove profiles at any time
- *Note: Please be aware that there may be other property owners in Clermont County with the same name. A notification simply alerts you whenever a document is filed containing a certain name. It does not necessarily indicate that fraud has been committed. If you have questions or suspect fraudulent activity, please call our office at 513-732-7236 and we can help guide you to the proper agency.*